

# got it COVERED

## TERMS & CONDITIONS OF HIRE

1. Terms and conditions apply to all equipment and services.
2. Prices are quoted for one day or weekend hire only. Prices are GST exclusive.
3. All published prices are subject to change without notice.
4. A deposit of 25% is required to confirm a booking. Full payment of order is required 7 days prior to supply.
5. Changes, additions, loss, breakages and damaged goods will be charged on the final invoice, which will be produced once all goods are returned and checked. Payment of the final invoice is due within 7 days.
6. All loss, breakages and damage of equipment and packaging including boxes and bags will be charged to the hirer at replacement cost. It is the hirer's responsibility to guard against equipment damage or loss until the equipment is returned or collected.
7. Got It Covered reserves the right to charge additional cleaning fee on equipment that requires additional cleaning over and above the usual cleaning requirements of the particular item.
8. It is the hirer's responsibility to ensure the correct use of equipment during the hire.
9. Got it Covered will take no responsibility for delays caused by circumstances beyond their control. Got it Covered will however at all times act in the best interest of the hirer to rectify any delays to the best of their ability.
10. Deliveries made to third parties or unoccupied premises are made entirely at the hirer's risk.
11. It is the hirer's responsibility to check the goods upon delivery and notify Got it Covered of any discrepancies and/or damage between goods received and goods ordered. Complaints made after the goods are returned, picked up or at the time of invoice will not be considered.
12. All catering equipment must be completely cleaned and repacked into the delivery containers. A cleaning/damage fee will apply if any items are returned dirty as well as damage to containers as a result.
13. All equipment is to be placed in an accessible position if being collected by Got it Covered. Return visits to collect missing stock will be charged in addition to original collection fees. Any Break down/ pack up Got it Covered has to carry out to collect equipment, unless prior arrangements had been made will also be charged in addition.
14. All equipment remains the property of Got it Covered.
15. Got it Covered reserves the right to charge additional handling fees for any last minute changes to orders. Freight/delivery fees will apply if changes result in additional dispatch of goods/ services. Got it Covered reserves the right to charge an additional fee for the cancellation of products and services.
16. Got It Covered reserves the right to charge late fees or collection fees for overdue accounts.
17. Overdue accounts forfeit any special discounts provided.
18. The hirer and any representatives of the hirer who have taken possession of hire equipment are deemed to have read and understood the terms and conditions of this agreement.